

Villa MIA PALM – TERMS & CONDITIONS

Revised June 2023

RATES CONDITIONS

1. Rates are subject to change with notice
2. Rates are quoted for the maximum number of Guests (including children) as specified
3. Extra Beds charge of USD 50 is applicable regardless of the age of the Guests when occupancy is over rate allocation
4. Rates include continental breakfast, prepared daily by the villa staff
5. Baby cot provided free of charge
6. Daily Rates and Extra Beds are exclusive of 10% service charge and 7% VAT
7. Complimentary Airport Transfer (on the basis of up to two return trip per group)
8. Rates include full time chef service; cost of food is on guests account + THB 150 sourcing fee, subject to 10% service charge and 7% VAT
9. Rates are quoted in US Dollars.
10. A security deposit of USD 500 in cash is required to be paid on site upon check in. Funds will be returned upon departure.

CANCELLATION CONDITIONS

- * For Intermediate, High and Promotional Seasons, all payment (s) received will be credited booked for within 9 month of the cancellation date if the booking is cancelled after the payment (s) date.
- * For Prime Season, Christmas/New Year and if the booking is cancelled after the deposit and/or balance payment date, all payment (s) received will be forfeited or refunded in pro-rata shall another booking be secured for the same period that has been cancelled.
- * Early departure, immediately on arrival or later during the dates of stay, will be considered a cancellation and all funds will be forfeited

WEDDINGS AND PRIVATE PARTIES (maximum 40 guests)

- No Venue premium fee up to 18 guests for events for one villa booking or 26 guests when both villas are booked
 - From the minimum guests and up , a Venue premium fee of USD 1,500 is applicable (subject to 10% service charge and 7% VAT)
 - Events premium is due upon balance payment of accommodation
 - Minimum number of nights at full occupancy rate as per season's schedule is required
 - Fees are for 24hours and additional event premium may be applicable for subsequent parties
 - A refundable damage deposit of US\$ 3,500 (THB100,000) is required to cover any potential damage, payable on site.
 - A cleaning fee of up to US\$350 may be charged on site to the Guests in case the service of a professional cleaning company is required

PAYMENT OF BOOKINGS

- Intermediate + High + Prime Seasons: 30% on confirmation date with balance due 30 days prior to arrival
- Christmas/New Year: 50% on confirmation date with balance due 30 days prior to arrival
- For booking within 30 days of arrival, full payment due upon confirmation
- Villa Mia provides an insurance cover for 3rd party damages of up to 10M THB. Guests are required to have private medical insurance and travel insurance for any booking

CORPORATE RESPONSIBILITY

In line with our Corporate Responsibility, we reserve the sole and exclusive right to request any guest to vacate the villa in case :

- 1- male or female joiners are not invited over to the property if they are not registered guests
- 2- any illegal activities with under age individuals are witnessed (guests would be summoned to the local police)
- 3- any other illegal or immoral activities are done within the private boundaries of the property (ie use of drugs, illicit pictures and movies)
- 4- No refund would be applicable.