

Villa EMERALD – TERMS & CONDITIONS

Revised June 2023

RATES CONDITIONS

1. Rates are quoted In USD and are subject to change with notice
2. Rates are quoted for the maximum number of Guests (including children) as specified
3. Extra Beds charge of USD 75 per night (maximum 2 extra beds), is applicable regardless of the age of the Guests when occupancy is over villa allocation
4. Rates include choice of Continental or Asian breakfast (one or the other only for the group) prepared daily by the villa team. Full cooked breakfast optional and charged at cost plus 20% provisioning fee.
5. Baby cot provided FOC
6. Complimentary airport transfers (one round trip, additional trips on request at THB 1000/way)
7. Daily Rates, Extra Beds and airport transfers are subject to 10% Service Charge and 7% VAT
8. Rates include daily maid service, English speaking Villa Manager, Thai Chef service for lunch and dinner. Food cost on guest account, provisioning fee from fresh market is 20% of food cost
9. Security deposit is USD 2000 up to 5 bedrooms due on balance payment or at the latest 7 days prior to arrival

CANCELLATION CONDITIONS

- * For Intermediate and High Seasons, all payment (s) received will be credited or 12 month from the cancellation date.
- * For Prime Seasons and Christmas/New Year and if the booking is cancelled after the deposit and/or balance payment date, all payment (s) received will be forfeited or refunded in pro-rata shall another booking be secured for the same period which has been cancelled.
- * Early departure, whether on arrival or later during the dates of stay, will be considered as a cancellation and all funds will be forfeited

WEDDINGS AND PRIVATE PARTIES (maximum 40 guests)

- Wedding venue premium: USD 1600, applicable from 10 guests up
- Events premium is due upon balance payment of accommodation
- Min number of nights as per seasons schedule; 9 bedroom rates is applicable
- A refundable damage deposit of US\$ 4,500 (THB120,000) is required to cover any potential damage, payable on site.
- A cleaning fee of up to US\$450 (or higher) may be charged on site to the Guests in case the service of a professional cleaning company is required

- 50% of the above fee will be charged for any event organised before/after the main day (ie brunch, pool party, ...) - All above fees are not commissionable
- **All events must be organised and managed by an approved wedding/events planner**

PAYMENT OF BOOKINGS

- Intermediate + High + Prime Seasons: 30% on confirmation date with balance due 30 days prior to arrival
- Christmas/New Year: 50% on confirmation date with balance due 30 days prior to arrival
- For booking within 30 days of arrival, full payment due upon confirmation

CORPORATE RESPONSIBILITY

In line with our Corporate Responsibility, we reserve the sole and exclusive right to request any guest to vacate the villa in case :

- 1- male or female joiners are not invited over to the property if they are not registered guests
- 2- any illegal activities with under age individuals are witnessed (guests would be summoned to the local police)
- 3- any other illegal or immoral activities are done within the private boundaries of the property (ie use of drugs, illicit pictures and movies)
- 4- No refund would be applicable.