

Villa AMYLIA – TERMS & CONDITIONS

Revised October 2024

RATES CONDITIONS

1. Rates are quoted In USD and are subject to change with notice
2. Rates are quoted for the maximum number of Guests (including children) as specified
3. Extra Beds charge of USD 75 per night (maximum 2 extra beds), is applicable regardless of the age of the Guests when occupancy is over villa allocation
4. Rates include choice of Continental or Asian breakfast (one or the other only for the group) prepared daily by the villa team. Full cooked breakfast optional and charged at cost plus 20% provisioning fee.
5. Baby cot provided FOC
6. Complimentary airport transfers (one round trip, additional trips on request at a corresponding cost)
7. Daily Rates, Extra Beds and airport transfers are subject to 10% Service Charge and 7% VAT
8. Rates include daily maid service, English speaking Villa Manager, Thai Chef service for lunch and dinner. Food cost on guest account, provisioning fee from fresh market is 20% of food cost
9. Security deposit of 2000-3000 USD payable on site in USD/EUR/THB

CANCELLATION POLICY

Low & High Seasons

* All payments received will be credited for the same property for a period of 12 months, excluding prime & peak seasons. All payments will be forfeited for any cancellation within 45 days of arrival.

Prime & Peak Seasons

- * All payment (s) received will be forfeited or refunded in pro-rata shall another booking be secured for the same period that has been cancelled.
- * No refund when cancellation occurs within 75 days from arrival.

WEDDINGS AND PRIVATE PARTIES (maximum 80 guests)

- Above 1.5 times the villa maximum occupancy, an event premium fee of 2000 USD is applicable (subject to 10% service charge and 7% VAT)
- The Event premium fee is for 24hours and additional fee may be applicable for subsequent parties
- Min number of nights as per seasons schedule; 9 bedroom rates is applicable
- A refundable damage deposit of US\$ 4,500 (THB120,000) is required to cover any potential damage, payable on site.

- A cleaning fee of up to US\$600 (or higher) may be charged on site to the Guests in case the service of a professional cleaning company is required
- 50% of the above fee will be charged for any event organised before/after the main day (ie brunch, pool party, ...)
- All above fees are not commissionable
- **All events must be organised and managed by an approved wedding/events planner**
- The event area is **NOT** covered

PAYMENT OF BOOKINGS

- Intermediate- High-Prime: 30% deposit payment at confirmation with the balance payable at least 45 days before arrival.
- New Year: 50% deposit, with balance due 75 days prior to arrival
- For booking within 45 or 75 days of arrival according to the season, full payment due upon confirmation

CORPORATE RESPONSIBILITY

In line with our Corporate Responsibility, we reserve the sole and exclusive right to request any guest to vacate the villa in case:

- 1- male or female joiners are not invited over to the property if they are not registered guests
- 2- any illegal activities with under age individuals are witnessed (guests would be summoned to the local police)
- 3- any other illegal or immoral activities are done within the private boundaries of the property (ie use of drugs, illicit pictures and movies)
- 4- lack of respect or wrong/unresponsible behavior with the in-villa team or Thailand culture
- 5- no refund would be applicable